

Adult Coaching Enrolment

Jon's Tennis Academy (JTA) Adult Coaching Terms and Conditions

Adult Coaching Dates

Coaching lessons are provided within each public school term. This means each term could have a different number of lessons in it. Some lessons may fall on a public holiday. Please check the lesson planner sent with your invoice.

Wet Weather and Heat

Adult lessons will be postponed to later in the term if weather prevents outdoor play. The coach for these make up lessons may not be the same as the regular coach.

Group lessons will run as scheduled on hot days. The coach will monitor the play, ensure players are given extra breaks and are able to cool down.

Group lessons are only declared a washout or excess heat suspension (heatout) by the JTA coach.

If necessary, the coach will contact you via SMS before the lesson time to let you know if a coaching class will be postponed due to wet weather or heat policy.

Inability to Attend a Coaching Lesson

If you are unable to attend a group coaching lesson you must notify the coach at least 24 hours before hand (6 hours before hand for Private/Semi-private lessons). Except for exceptional circumstances, such as serious illness, recovery from accident, unexpected long duration work activity, or other longer term circumstance, failure to notify the coach will result in the lesson being forfeited.

Please note, for Private/Semi-private Lessons, without prior notification your coach is unable to fill this lesson time for other enquiring players.

Make Up Lessons

If a lesson is missed due to circumstances such as illness, unexpected work meeting or travel, or other short term circumstance, you will receive a lesson credit which can be made up sometime during the same term. For group make up lessons, you will be slotted into the most suitable and available group. For valid missed lessons, a maximum of two group lesson credits are available per term. All other missed lessons are forfeited. For Private/Semi-private Lessons, another time will be arranged, up to a maximum of two per term.

These credits are not applicable to excessive washouts, heatouts or Private/Semi-private Lessons, which, if necessary, are made up by an alternative time arranged by the coach. If a lesson is missed due to serious illness, recovery from accident, unexpected long duration work activity, or other longer term exceptional circumstance, please discuss what to do with the coach.

Some coaching lessons are affected by public holidays. Please check your lesson planner. Private/Semi-private coaching lessons affected by public holidays are made up at a time arranged between you and the coach. The coach for the make up lesson may not be the same as the coach for the missed lesson.

Non-Availability of Coach

If a coach is not available to provide a coaching lesson, a substitute coach will be provided. In the rare event that a substitute coach is not available, the lesson will be postponed to another day during the term.

Registration, Fees and Payment

For new sign ups, in order to secure your place for weekly coaching programs or other events, Jon's Tennis Academy requires you to complete a registration form (online or hard copy) in the weeks before the start date and return to JTA with payment. Please indicate your preferred times and days and we will do our best to meet with your request. Places will not be guaranteed if registration and payment is not received prior to commencement of the term.

Payment of term fees is due within the first week at the commencement of the coaching term. Private/Semi-private Lesson fees may be paid in full term (10 week) or half term (5 week) blocks. Please notify JTA as to your preference. A 5 week block is not eligible for a Pay on Time discount.

The preferred method of payment is via bank transfer or credit card into the Jon's Tennis Academy account. For these payments, use your child's name as the transfer reference.

Details of how to pay into the Jon's Tennis Academy account are included on your invoice. However, please note, payments via credit card incur a credit card transaction handling surcharge.

Payment by cash is discouraged, but if you must, please place the amount in an envelope and on it write your name, the coaching class, the amount being paid and date. Hand the envelope to the coach. Loose cash cannot be accepted.

Players are automatically re-enrolled for the next term. Invoices are emailed to each player 2 weeks prior to the commencement of the new term. This means that if you wish to stop lessons, you must give JTA at least 2 weeks' notice before the end of the term. A Late Cancellation Fee applies if insufficient notice is given.

A 10% discount is offered if the annual class adult group coaching fees are paid up front.

Pay On Time Discount

Payments received on or before the due date (The first week of the coaching term) receive a discount. The regular fee applies for payments received after the due date.

A 5 week block of Private/Semi-private lessons does not receive the Pay on Time discount.

Club Membership

For coaching purposes, players are not required to be members of the host tennis Club. However, by being a Club member there may be other benefits, such as free access to courts for casual play, if the courts are not being used for coaching or competitions.

Players in tennis competition teams of the Club, including Club Championships, must be financial members of the Club.

Privacy Policy

When you provide your personal information to us, you agree that Jon's Tennis Academy can use your contact details for the purposes of providing the tennis coaching service, specific events and information about activities of the host tennis club (The Club).

You also agree that your personal information may be provided to and used by Tennis Australia and other Australian Tennis Organisations under the terms of the Tennis Australia privacy policy located at <http://www.tennis.com.au/privacy> and that you could be sent information by them.

The JTA website uses cookies and Google Analytics to collect and process visitor data for the purposes of improving the website.

Medical and Liability

You are required to notify Jon's Tennis Academy in writing of any specific medical condition which may affect your ability to participate in the Jon's Tennis Academy tennis coaching program and especially if particular medical treatment may be required (eg. for asthma or anaphylaxis).

You hereby authorise the staff of Jon's Tennis Academy to act for you according to their best judgment in any emergency requiring medical attention. You release Jon's Tennis Academy from any and all liability for injury or illness and costs, incurred while undertaking a program or event with Jon's Tennis Academy.

Photography and Video Images

From time to time Jon's Tennis Academy may use video analysis and photography during

tennis coaching programs, lessons and events. You acknowledge and agree that this usage, including for promotion purposes, is without compensation or notice to yourself.

If you do not agree with being included in photos and videos, select the "I agree to the Terms and Conditions, with the exception of being included in photos or videos" option when you submit the enrolment.

Lesson Start Times

Please arrive at the tennis courts with adequate time to allow lessons to commence on time without delay or interruption. Lesson time lost due to late arrival cannot be made up.

Cancellation of Lessons

If you no longer wish to continue tennis coaching lessons, Jon's Tennis Academy requires at least 2 weeks' notice, via SMS or email, before the end of term, with a brief explanation of the reasons you wish to cease lessons. Otherwise, we assume you will continue participation in coaching lessons with you automatically re-enrolled into the next term and a lesson spot reserved. A Late Cancellation Fee, equivalent to the invoice amount, is payable if there is failure to provide notice of at least 2 weeks before the end of the term, as the failure to notify blocks other enquiring players from being able to join a lesson.

As JTA is always looking for ways to improve the coaching services, your feedback would be appreciated. JTA therefore requests a brief face to face conversation with the coach at least two weeks before the end of the term. This gives JTA the opportunity to learn more about your experience with the coaching, understand your plans and address any issues. Please contact the coach to arrange a suitable time.

Update of Terms & Conditions

JTA reserves the right to update these coaching Terms and Conditions as and when deemed necessary.