

Private and Semi-Private Lessons

Jon's Tennis Academy Private Lessons Terms and Conditions

Term Length

Private coaching lessons are provided within each public school term as a block of 10 weekly lessons. If a school term has only 9 weeks, the 10th lesson is held in the first week of the next term. Private Lessons missed due to a public holiday are made up during the term.

Wet Weather and Heat

Private coaching lessons proceed regardless of the weather.

On-court lessons may need to be suspended due to bad weather (eg. excessive rain, lightning, high temperatures). If lessons have commenced and are then washed out due to bad weather, by agreement, the lessons will be continued with alternative meaningful activities indoors. If the lesson cannot be satisfactorily conducted indoors, it will be made up at another time during the term. If it is not possible to conduct a make up lesson, the lesson fee will be refunded.

A wash-out or heat-out is only called by your coach.

Inability to Attend a Coaching Lesson

If you or your child is unable to attend a private coaching lesson you must notify the coach at least 12 hours before hand. Except for exceptional circumstances, failure to notify the coach will result in the lesson being forfeited. Please note, for Private Lessons, without prior notification your coach is unable to fill this lesson time for other enquiring players.

Make Up Lessons

Private coaching lessons missed due to public holidays are made up at a time arranged between you and the coach.

Should you or your child miss a private lesson due to exceptional circumstances (eg. accident, severe illness) the lesson is refundable.

Should you or your child miss an individual private lesson due to other circumstances (eg. school camp, school production, unexpected work) the lesson must be made up. A maximum of 2 make up lessons are available per term. The coach for the private make up lesson may not be the original coach.

Should you or your child miss a semi-private lesson due to other circumstances (eg. school camp, school production, unexpected work) the lesson must be made up. However, the make up lesson may be as part of another group lesson. A maximum of 2 make up lessons are available per term. The coach for the group make up lesson may not be the original coach for the semi-private lesson.

Non-Availability of Coach

If a coach is not available to provide a coaching lesson, a substitute coach will be provided. In the rare event that a substitute coach is not available, the lesson will be cancelled. Lessons missed due to the non-availability of the coach can be made up.

Registration, Fees and Payment

Private and semi-private lessons are arranged at a time convenient to you and a coach. We suggest you give us your preferred and alternative optional times and we will aim to find a private coaching time for you.

In order to secure you or your child's place for regular private lessons Jon's Tennis Academy requests that you complete a registration form (online or hard copy) and return to JTA with payment. For adults, use the Adult Enrolment Form. For children, use the Junior Enrolment Form.

Payment of Private Lesson fees is due within the first week at the commencement of the coaching term. Private Lesson fees may be paid in full term (10 week) or half term (5 week) blocks.

The preferred method of payment is via bank transfer into the Jon's Tennis Academy account, using you or your child's name as the transfer reference. Direct Deposit details:

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|----------------|--------------------------------------|
| Account Name | Jon's Tennis Academy |
| BSB | 06 3182 |
| Account Number | 11420435 |
| Reference | <i>You or your child's full name</i> |

If paying by cash, please place the amount in an envelope with your or your child's name, the coaching class, the amount being paid and date on the front, and hand to the coach.

Pay On Time Discount

Payments received on or before the due date (The first week of the coaching term) receive a discount. The regular fee applies for payments received after the due date.

Club Membership

For coaching purposes players are not required to be members of the host tennis club. However, by being a club member there are other benefits, such as free access to courts for casual play, if the courts are not being used for coaching or competitions.

Players in tennis competition teams of the Club, including Club Championships, must be financial members of the Club.

Privacy Policy

When you provide your personal information to us, you agree that Jon's Tennis Academy can use your contact details for the purposes of providing and information relating to the tennis coaching service, specific events and activities of the host tennis club (The Club).

You also agree that your personal information may be provided to and used by Tennis Australia and other Australian Tennis Organisations under the terms of the Tennis Australia privacy policy located at <http://www.tennis.com.au/privacy> and that you could be sent information by them.

The JTA website uses cookies and Google Analytics to collect and process visitor data for the purposes of improving the website.

Medical and Liability

You are required to notify Jon's Tennis Academy in writing of any specific medical condition which may affect you or your child's ability to participate in the Jon's Tennis Academy tennis coaching program and especially if particular medical treatment may be required (eg. for asthma or anaphylaxis).

You hereby authorise the staff of Jon's Tennis Academy to act for you or your child according to their best judgment in any emergency requiring medical attention. You release Jon's Tennis Academy from any and all liability for injury or illness and costs, incurred while undertaking a program or event with Jon's Tennis Academy.

Photography and Video Images

You acknowledge that Jon's Tennis Academy may film, use video analysis and photography during tennis coaching programs, lessons and events. You acknowledge and agree that this usage, including for marketing and promotion purposes, is without compensation or notice to yourself. Images may be used on the JTA website, social media and other promotional material.

If you do not agree with being included in photos and videos, select the "I agree to the Terms and Conditions, with the exception of being included in photos or videos" option when you submit the enrolment.

Parental Involvement

For private and semi-private lessons, parents are encouraged to be on court to observe the coaching lessons and assist with activities such as picking up balls.

Dropping Off and Picking Up Children

For child private lessons, please drop off your child with adequate time to allow lessons to commence on time without delay or interruption, and please also promptly pick them up again at the end of the lesson. Ensure you inform the coach about any changes in arrangements for picking up your child.

Private Lesson time lost due to late arrival cannot be made up.

Cancellation of Lessons

If you no longer wish to continue tennis coaching lessons, Jon's Tennis Academy requires at least two weeks notice via SMS or email, before the end of term, with a brief explanation of the reasons you wish to cease lessons. Otherwise you are automatically re-enrolled into the next term.

As JTA is always looking for ways to improve the coaching services, your feedback would be appreciated. JTA therefore requests a brief face to face conversation with the coach at least two weeks before the end of the term. This gives JTA the opportunity to learn more about your experience with the coaching, understand your plans and address any issues. Please contact the coach to arrange a suitable time.

A Cancellation Fee of \$30 is applicable if insufficient notice is given as your coach will be holding a place for you or your child and will not be able to offer this lesson time for other enquiring players.